VOLUNTEER ROLE DESCRIPTION

VOLUNTEER TITLE: Fashion Volunteer

VOLUNTEER LINK: Shop Manager (Various Locations)

Aims: To help our charity shops showcase pre-loved fashion and encourage sales through trend spotting and visual merchandising.

When / Where: Flexible and negotiable with the Shop Manager. Volunteering can fit around your studies, work or other commitments. Role available in a selection of our 25 charity shops.

Main Tasks:

- Identifying donated clothes, shoes and accessories that are in trend, in season and what customers they may appeal too
- Preparing stock for themed displays, campaigns and seasonal promotions such as Back to School, Vintage Fashion, Festival Style or Summer Essentials.
- Researching fashion brands and items to help determine value and support pricing decisions.
- Styling mannequins and creating attractive in-store and window displays.
- Chatting and serving customers and donors in store to ensure a brilliant shopping experience
- Supporting the shop team with day-to-day tasks and other reasonable duties as requested by the Shop Manager.

Skills and Experience:

- Passion and interest in sustainable fashion and charity shopping.
- Creative and enthusiastic, happy to suggest ideas for events, sales and merchandising.
- A good eye for detail, style, trends and presentation.
- An awareness of both high street and designer brands.
- The ability to work in a small team.
- Good interpersonal skills to communicate with members of the general public, staff members and volunteers.

Additional Info:
This volunteer opportunity is available as part of our Volunteer to Career pathway which is ideal for individuals looking to start or transition into a career in Retail, Fashion or Marketing.

More information on Volunteer to Career is available at Volunteer to Career | St Oswald's Hospice

Personal Qualities:

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- Passionate about fashion, in particular second-hand shopping and consuming sustainability.
- Creative and hands on, open to suggesting ideas and working within a small team to help these come to life.
- Identifies with St Oswald's Hospice Values and People Charter https://www.stoswaldsuk.org/who-we-are/our-values-and-people-charter/

Benefits:

- Volunteering at St Oswald's Hospice gives you the opportunity to make a difference to people at a difficult time in their lives and to support your local community.
- A chance to develop new skills, experiences and knowledge. Particularly experience that can support applications for university, apprenticeships or future careers in fashion and retail.
- Valuable real-world experience in fashion retail and visual merchandising.
- Insight into how stock is sourced, valued, priced, displayed and sold.
- A chance to meet new people and be part of a friendly team.
- Reimbursement of your travel expenses.
- The support of a Volunteer Link who is an experienced member of the team.
- Access to training and support provided to our Volunteer to Career volunteers.

Essential Processes/ Training (Internal Info):

☒ Recruitment Pathway *[Off-site]*
☒ Minimum age *[16+]*
☐ DBS check required *[No]*
☒ Health & Safety Training Online *[Retail]*
☒ Available on Volunteer to Career pathway *[Yes]*
☐ Smartcard Required *[No]*
☐ Home Working Risk Assessment *[if applicable]*