

Terms & Conditions

These Terms and Conditions are the Raffle Rules. By entering the raffle, entrants agree to be bound by these rules.

Thank you for supporting St Oswald's Hospice Big Car Raffle. The closing date to enter online is Monday 23rd November 2026 and the draw will take place on Tuesday 1st December 2026. Any money received after the closing date will be treated as a donation.

Cheques to be made payable to St Oswald's Hospice Ltd. Please be aware that credit card payments will not be accepted online or over the phone. No tickets may be sold to persons aged under 16 and the maximum number of tickets which can be purchased is 200 per person.

If any ticket/s are unknowingly sold to a person who is under the age of 16, they will be exempt from the raffle, they will forfeit their prize, and their entry money will be returned to them.

All tickets shall be priced at £1. All raffle entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the Big Car Raffle does not guarantee that they will win any prize. Full payment for each ticket must be received either in the form of cash or cleared funds before the ticket can be entered into the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds are eligible to win the prize.

Winners will be notified by telephone, email or post no later than two weeks after the draw date. Results will be published on our website at www.stoswaldsuk.org/big-car-raffle or can be found out by calling the Supporter Care Team on 0191 246 9123 three working days after the draw date.

Please keep your ticket numbers as proof of purchase. All entrants are solely responsible for providing St Oswald's Hospice Promotions Ltd with their accurate and up-to-date contact details and St Oswald's Hospice Promotions Ltd will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising St Oswald's Hospice Promotions Ltd of the change.

Winners will be selected by St Oswald's Hospice Promotions Ltd drawn from a traditional mean of all physical tickets in a container. The results of the draw are final. St Oswald's Hospice Promotions Ltd reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.

Proceeds and prizes:

Based on a previous raffle raised £36,091 in ticket sales. 89% of this went towards the work of the Hospice, 0% on prizes with the prizes being donated free of charge and 11% on production expenses (e.g. tickets, promotion). With 36,091 tickets sold and 1 prize to be won, each ticket had a 0.003% chance of winning a prize. Your chances of winning a prize in the Big Car Raffle will depend on the number of entries in the draw.

In the Big Car Raffle one prize is available which has been donated by Vertu Motors PLC. The company donated the brand-new car and put St Oswald's Hospice as the first original owner. St Oswald's Hospice is licensed and regulated in Great Britain by the Gambling Commission under account number 5230 operating license number: 000-005230-N-303781-009. The St Oswald's Hospice Promotions Ltd member responsible for the promotion of the raffle is Ms Steph Edusei. For more information about St Oswald's

Hospice, our raffles and other ways to donate please visit www.stoswaldsuk.org, email supportercare@stoswaldsuk.org or call **091 246 9123**. The car the winner will receive is a 25 Reg Automatic Hyundai i10 Advance in Dragon Red. It will be the same car driven during the raffle promotion. Ownership will be transferred to the winner at the point of handover.

St Oswald's Hospice is a member of the Lotteries Council www.lotteriescouncil.org.uk. Each entrant should retain a copy of these Terms and Conditions for their reference. This lottery is a form of gambling. Participants are encouraged to gamble sensibly. Should gambling become a problem we recommend you contact the GamCare helpline on 0845 6000 133 or visit their website on www.gamcare.org.uk. Additionally, you can seek advice and support from the National Gambling Helpline **0808 8020 133** or via the BeGambleAware website www.begambleaware.org/.

Players can request a self-exclusion from future raffle mailings by emailing supportercare@stoswaldsuk.org, calling 0191 246 9123 or writing to St Oswald's Hospice Raffles, Regent Avenue, Gosforth, Newcastle upon Tyne, NE3 1EE. A copy of these rules may be obtained by sending a stamped addressed envelope to St Oswald's Hospice at the address St Oswald's Hospice, Lottery Office, Regent Avenue, Gosforth, NE3 1EE. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and St Oswald's Hospice, and all entrants hereby submit to the exclusive jurisdiction of the English courts