

VOLUNTEER ROLE DESCRIPTION

VOLUNTEER TITLE: Bakery Collection Volunteer

VOLUNTEER LINK: Ryan Mack

Aims: Supporting our kitchen team to raise revenue for the hospice and help tackle food waste in the community by liaising closely with a local independent business. The role involves collecting surplus baked produce, liaising with our chefs and assisting with service and sales.

When / Where: Local Gosforth Bakery
15.50 Tuesday, Wednesday and Thursday
For about an hour and a half of your time

Main Tasks:

- Call the bakery at 15:30 to check they have produce and discuss what to collect from them.
- Collect the goods from the shop at 15.50.
- Can collect by car (if you can drive and have access to a vehicle) or collect on foot as it's about a 5-10-minute walk.
- Happy to carry a crate or two in your car or a couple of full bags for life if walking.
- Assist with sales as needed.

Skills and Experience: No experience necessary, however someone with a food service background would be lovely but not essential

Additional Info:

- Driving would make this role easier, but it is not essential
- We can split into 3 shifts if you can only do one of the days.
- Under 18 volunteers can do this shift with a partner

Personal Qualities:

- Good communication skills
- Kind nature and enjoys chatting and making the customers feel welcome.
- Reliable and Punctual
- Positive Attitude
- Identifies with St Oswald's Hospice Values and People Charter
<https://www.stoswaldsuk.org/who-we-are/our-values-and-people-charter/>

Benefits:

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- Volunteering at St Oswald's Hospice gives you the opportunity to make a difference to people at a difficult time in their lives and to support your local community.
- A chance to meet new people and be part of a friendly team.
- Reimbursement of your travel expenses.
- The support of a Volunteer Link who is an experienced member of the team.

Essential Processes/ Training (Internal Info):

- ☒ Recruitment Pathway *[On-site]*
- ☒ Minimum age *[16+]*
- ☒ DBS check required *[specify Enhanced Children]*
- ☒ Health & Safety Training Online *[Non-clinical]*
- ☒ Additional training specific to role
[Moving and Handling.]
- ☐ Smartcard Required *[No]*
- ☐ Home Working Risk Assessment *[if applicable]*
- ☒ Bakery Collection Risk Assessment
- ☒ Uniform *[T-shirt and ID Badge]*