

Great North Run 2025 – Terms and Conditions

What does my £300 Fundraising target mean for St Oswald's Hospice?

St Oswald's Hospice has to raise over £8.5 million each year through voluntary giving, to enable its services to continue. Events like the Great North Run are a vital part of our fundraising calendar, so we encourage all of our runners to try hard to hit the target they have been set. Each place costs the hospice around £150, when taking into account buying the place, our charity package which includes our charity village tent and other expenses. This is why we ask you to aim to raise £300, so that not only is the true cost of your place covered, but that additional money is raised to support our patients and families.

What if I don't raise the £300?

We will encourage you to continue fundraising until you hit your target. It's amazing how quickly the money can add up, and our team are on hand to support you with advice and ideas. If you are unsure about anything, or have any other questions, please give us a call. We're only too happy to talk to you! Call us on **0191 246 9123**.

Deferring spaces & cancellation:

What happens if I decide I no longer want to run?

If you are reconsidering taking part in the run, after booking your place, please just give us a call so we can talk through your options. We do not have the ability to cancel places once the deadline set by Great Run has passed. This is at the start of July, and we will advise you of this date in advance, once released by Great Run. It is your responsibility to redeem your token through the Great Run Company and we also reserve the rights to cancel any tokens that haven't been redeemed two weeks before the deadline set by Great Run, so that they can be reallocated to those on our waiting list reducing the risk of any financial loss to St Oswald's Hospice. If you do decide you cannot run, we'd strongly encourage you to defer your place to run in 2026. An unused place costs St Oswald's Hospice money, both in terms of your registration fee, event costs and lost fundraising. It also reduces loses out on event costs and potential fundraising. We understand that things happen so please just give us a call as soon as possible.

How do I defer my space?

If you wish to defer after the deadline (at the beginning of July) you will need to do this yourself online, via Great Run. Search 'Great North Run withdrawal' online to find and complete the form. If you choose this option, please be aware you will

need to pay the full registration fee to take part in next year's event and will not receive a refund for this year's event.

Can I give my place to a friend/relative?

Places are non-transferrable, both before and after the deadline; this is due to health and safety reasons and is a condition put in place by the event organiser.

Can I get a refund?

All registration fees are non-refundable. If you still have questions, we are only too happy to help. Please just give us a call on **0191 246 9123**.