

Your volunteer journey

Your volunteer journey will vary according to the nature of your role, however for most roles this will be based on some or all of the steps below:

Hospice or community based volunteers:



Retail based volunteers:



Did you know?

All volunteers are assigned a Volunteer Link. For retail volunteers, this is usually a Shop Manager. If you are struggling with your online training, you can complete this on site with support. Please contact the Volunteering Department for more information.

To ensure that we make the most out of your time with us, please note that our volunteer recruitment timeframes for Hospice based roles are as below:

Week one – provide DBS ID

Week two – started the mandatory training (coordinator to check in at week 2 for support and guidance if any problems)

Week four – Provision of MT certificates to HR and bring their DBS certificate (if received)

Week five – induction date set

