

VOLUNTEER ROLE DESCRIPTION

VOLUNTEER TITLE: Lymphoedema Volunteer

VOLUNTEER LINK: Clinical Volunteer Coordinator

Aims: To provide practical, personal and emotional support to Lymphoedema patients <https://www.stoswaldsuk.org/who-we-care-for/care-for-adults/lymphoedema-service.aspx>

When / Where: Based on-site (Gosforth), in the community and patients' homes. Various slots available Mon- Fri (mornings 9am – 12pm, afternoons 12:30pm – 4pm).

Main Tasks:

- Preparing and maintaining resources, equipment and clinic / treatment rooms.
- Supporting delivery of Lymphoedema treatment (including application / removal of bandages / compression garments, washing limbs and application of skin care, recording patient height, weight and limb measurements, talking to patients in clinic).
- Providing basic administrative support.
- Ensuring that infection control principles are demonstrated at all times including use of PPE.

Personal Qualities:

- Excellent interpersonal skills – sensitivity, openness, warm and friendly manner and able to develop rapport with a diverse range of patients and colleagues
- High level of communication skills
- Confident IT user
- Reliability and punctuality to ensure the smooth running of the service
- Ability to work within relevant organisational frameworks and codes of conduct (info will be provided)
- Well organised, motivated and enthusiastic

Essential Processes/ Training *(For Internal Reference Only):*

- Departmental and Organisational Training
- DBS check (*ENHANCED CHILDREN & ADULTS*)
- *FAO HR & Recruitment Team – Clinical Role*