



**St Oswald's
Hospice**

Access to care services

St Oswald's Hospice is open to everyone who needs support from us regardless of their background or culture. We care and support children and adults who have incurable conditions, including providing care and support for patients' families too.

We know the referrals we receive do not reflect our local communities. We want to understand and change this. We need to know why people are not being referred to us for care and what barriers there may be that are preventing people from benefitting from our services.

To help us understand this, one of the things we are doing is asking people to answer a survey. It shouldn't take longer than a few minutes to complete and your answers will be valuable in helping us to provide suitable services for our communities. All of your responses will be anonymous.

**For more information and to complete the survey,
please visit our website or scan the QR code below.**



Thank you

If you'd like to talk to us about our care and services, please email enquiries@stoswaldsuk.org

This poster and survey can be available in a range of accessible formats including different languages. Please visit our website for accessibility information.

**0191 285 0063 | enquiries@stoswaldsuk.org
www.stoswaldsuk.org**

Reg Charity No. 503386.