

Palliative Care Advice Line for Professionals



St Oswald's
Hospice



Marie
Curie

Care and support
through terminal illness

St Oswald's Hospice and Marie Curie jointly run **an out of hours telephone advice service** for health and social care professionals caring for patients from Northumberland, North of Tyne and Gateshead with palliative care needs.

Calls are usually answered by a qualified Nurse (depending on advice required these are sometimes transferred to a Doctor), therefore you may need to leave a message on the answerphone, which is checked regularly. Please leave a number so that we can call you back.

The Advice Line offers access to:

- Symptom control advice
- Advice and support to care home Nursing staff
- Advice and signposting on services available

Out of hours advice is available
from 5.00pm to 8.00am weekdays,
all weekends and bank holidays.

Call us out of hours
on **0191 273 3435**



Please note: The out of hours line will not provide visits to patients so if this is required please contact another relevant service. All telephone calls will be recorded and the patient's key worker will be informed of any out of hours contacts.

www.stoswaldsuk.org | www.mariecurie.org.uk

St Oswald's Hospice Reg Charity No. 503386. Marie Curie Reg Charity No. 207994