



VOLUNTEER TITLE: Community Link Volunteer
REPORTS TO: Laura Hargreaves / Danielle Harvey

Aims:

To promote the work of St. Oswald's Hospice across the region, proactively creating connections between new supporters and fundraising activities.

When / Where:

- Flexible / ongoing arrangement
- This work will be predominantly based in the local community, however there will be an element of volunteering from home.

Main Tasks:

- Promoting the work of St Oswald's Hospice within your community
- Developing relationships with our existing supporters (and saying Thank You) connecting with individual / group motivations
- Identify local opportunities such as community events, business partnerships – (Green Token Scheme etc), distributing collection cans, promotional materials etc.
- Promoting our Lottery and Regular Give campaigns wherever possible.
- Staying connected with our Fundraising Team (face to face / email / telephone / Microsoft Teams)

Skills and Experience:

- Good communication skills
- Confident IT user
- Good informal networking skills

Personal Qualities:

- An interest in the work of St. Oswald's Hospice with a willingness to learn more
- Reliability
- Friendly and confident
- Ability to engage in sensitive conversations with supporters with a personal connection to us (training provided)
- Ability to model our values and standards of behaviour
<https://www.stoswaldsuk.org/who-we-are/our-vision-mission/our-values-standards-of-behaviour/>

Essential Training (Internal Info)

- Mandatory Training (Non-Clinical))
- Working from home Risk Assessment.