

If you'd like to volunteer in St Oswald's retail team please fill in the form below and return it to one of our shops. The Shop Manager will be in touch with you as soon as possible.

Alternatively you can call 0191 246 9071 or email [retailhelpdesk@stoswaldsuk.org](mailto:retailhelpdesk@stoswaldsuk.org)



[www.stoswaldsuk.org](http://www.stoswaldsuk.org)

St Oswald's Hospice, Regent Avenue, Gosforth, Newcastle upon Tyne, NE3 1EE  
Phone: 0191 285 0063 Email: [enquiries@stoswaldsuk.org](mailto:enquiries@stoswaldsuk.org)  
Registered Charity No. 503386



# Volunteering in St Oswald's shops



## Expression of interest form

Name: \_\_\_\_\_

Contact telephone number: \_\_\_\_\_

Email: \_\_\_\_\_

Which shops would you be interested in volunteering in?  
(please circle)

- |                 |                         |               |
|-----------------|-------------------------|---------------|
| Ashington       | Gateshead               | Morpeth       |
| Blaydon         | Gosforth                | North Shields |
| Byker           | Gosforth Bookshop       | Shiremoor     |
| Byker Furniture | Gift Shop, Gosforth     | Wallsend      |
| Cramlington     | Heaton                  | Whickham      |
| Forest Hall     | Kingston Park Warehouse | Whitley Bay   |
| Four Lane Ends  | Low Fell                |               |



Thank you for your interest in volunteering in one of our shops. This leaflet explains what volunteering involves and what to do next if you decide it's for you.

## About St Oswald's

St Oswald's opened in 1986 and offers a range of services for local families, including Inpatient and Outpatient Adult services, a Children and Young Adults Service, a Day Hospice, a Lymphoedema Service and support groups for patients and carers.

Our shops are key to helping us raise the £6.5million we need each year to continue our services. To find out more about the work of the Hospice please visit [www.stoswaldsuk.org](http://www.stoswaldsuk.org)

## Volunteers at St Oswald's

We have over 1400 volunteers at St Oswald's and we couldn't do it without them!

We rely on the support of the local community to continue to be able to offer our vital services.

Our shops, and retail volunteers, are often the first point of contact a supporter has with the charity. We need to maintain a close connection with them and ensure our reputation remains strong.

## Can I get involved?

Yes! At St Oswald's we welcome volunteers of all ages, backgrounds and experience. Volunteering with us is flexible; whether you want to volunteer for one hour a week, one day a week, or more! You pick the days and hours you work, so volunteering can fit around your life.



## What do we look for in a volunteer?

We're looking for friendly people who enjoy working as part of a team and will be happy to help our customers and provide quality service. We ask that our volunteers show an interest in the shop and raising money for a great cause, as well as enthusiasm and commitment to St Oswald's and what we stand for.

## What can I do?

A role in retail can be very varied. From assisting customers, sorting and replenishing stock and working on the tills to creating visual displays on the shop floor, window dressing and helping to promote public understanding of the work St Oswald's does.



Whilst many of our retail volunteers like to have a go at everything, if there is something in particular you'd like to have a go at, please let us know.

Volunteering is a fulfilling and rewarding experience - we hope you have fun and enjoy it!

## What do we offer volunteers?

Volunteering with us is a great way to meet new people, enhance your CV, gain work experience and develop new skills.

Sophie, a volunteer at our Cramlington shop said: "Volunteering is a rewarding experience; knowing you are giving something back to your local community and making a difference to people's lives."

We provide practical on-the-job, and health and safety, training as well as a place on an induction course which introduces you to the work of St Oswald's. Travel expenses can also be provided.

## Will I be supported in my role?

All volunteers are supported by our Volunteer Office and a direct Line Manager.