

How have people benefited from the Service?

"My son comes to St Oswald's for counselling and he's also been to two Ozzy days. We couldn't have made it without St Oswald's, they're always here for us and back us up all the way."

"You took all the worries of my Dad's cares and helped organise everything for him coming home, allowing us to enjoy our time with Dad as a family."

Other information

The following websites contain useful information:

- Macmillan Cancer Support
www.macmillan.org.uk
- Winston's Wish - childhood bereavement
www.winstonswish.org.uk
- Department of Work and Pensions
www.gov.uk/government/organisations/department-for-work-pensions
- Carers UK - there for carers
www.carersuk.org

Our website also includes useful information on support services: www.stoswaldsuk.org

If you would like to know more about our work, please log onto our website:

www.stoswaldsuk.org

Find us on:



We are a registered charity and rely on voluntary donations and legacies to enable us to care for patients and families.

This leaflet can be made available in a range of formats on request. Please speak to a member of the team if you require a different format. Thank you.



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Website: www.stoswaldsuk.org
Registered Charity No. 503386

Family Support Team

St Oswald's Hospice



Who are we?

We are a team of qualified and experienced social workers who help people to deal with the emotional, psychological and practical aspects of life limiting illnesses. We are committed to working in partnership with patients and families.



Carol Hunter,
Social Worker for the
Inpatient Unit



Tricia Wilson,
Social Worker for
the Inpatient Unit



Terri Walls, Social Worker for
Day Hospice and Day Services



Irene Mothersill,
Social Worker for
Bereavement Services



Brenda Clayton,
Support Worker for
Bereavement Services

Why would I need social work support?

If you or someone you care about has been diagnosed with a life limiting illness, life is never the same again. Living with illness can bring a number of difficult changes that may affect you and your family on both a practical and emotional level. We are here to help support you at this difficult time.

Hospice care extends beyond the treatment of physical symptoms. We also consider the emotional, social and practical needs of seriously ill people and their families and friends.

What do we offer?

- Time and space to talk
- Advice and assistance with practical matters
- Financial and welfare rights advice
- Assessment and future care planning
- Liaison with your community team and local authority
- Continuing health care advice
- Assistance to access legal advice
- Advocacy
- Support and advice to carers and family
- Advice and support in talking to children and young people

Most importantly, along with other hospice colleagues, we can help you and your family to make choices about your future care and have your concerns listened to.

Referral to social work

Patients and their families can be referred by the medical team. If you would like to talk to one of our social workers please speak to a member of the medical team who can arrange this.

Our office is situated on the Adult Inpatient Unit and we have an open door policy.

Confidentiality

As social workers we operate a strict patient confidentiality policy in the Hospice.

However we all work clearly together as a team and we may need to share information with colleagues in order to offer the best possible care.

If we feel we need to share information we will discuss this with you beforehand. Please ask a member of the team for our 'How we use our information' leaflet.